Urgent Cases

Student in emotional distress

Is there imminent risk?

- unlikely

Advise student to contact CEDARS-CoPE in person, by phone (3917-8388) or cedars-cope@hku.hk
OR
Facilitate student to contact CEDARS-CoPE (with student’s consent)
OR
Consult Duty Counsellor (3917-8388) for advice

- not sure

You can contact the Duty Counsellor (3917-8388) or the Director of CoPE (3917-8381) if it is within office hours

- yes

First, take prompt, assertive and necessary actions such as calling the Police (999) or the Security Control (3917-2882) or taking the student to Hospital Accident & Emergency, Hospital Authority

Office Hour
Mon-Thurs 9 am - 5:45 pm
Fri 9 am - 6pm
Sat 9 am - 1 pm

Decide if you want to consult or inform the Director of CoPE (3917-8381)

Student will be invited to a 15-20 minute screening for risk assessment and appointment matching.
Non-Urgent Cases

Student in emotional distress

You think that this student needs professional counselling at CEDARS

Advise student to contact CEDARS-CoPE for a quick screening (call, email or go to the Centre directly for screening assessment)

Office Hour
Mon-Thurs 9 am - 5:45 pm
Fri 9 am – 6 pm
Sat 9 am - 1 pm

Drop-in Screening Sessions
(Mon-Fri 10 am to 5 pm)

You want to ensure that student gets an appointment, as you have some worries about him/her

Student agrees that you can liaise for him/her

You can consult the Duty Counsellor of CEDARS CoPE (3917-8388)

If appointment is arranged directly, you can inform the student. Otherwise, the Centre staff will inform student.

Student refuses to seek counselling, but you are worried about him/her

You can contact the Duty Counsellor for some advice without disclosing student's personal data

General advice on how to handle this type of situation, and what to watch out for